FAQ

Question: Why is there no image when connected to the computer?
Answer: Please check the camera power indicator, if red please plug into different USB port.

Question: Why are the images different?
Answer: Maybe your computer has two cameras, please choose UVC Camera.

Question: Why is my voice and other sound not recorded?
Answer: Make sure your microphone selected is WASAPI-Capture Input Terminal (Hisilicon HD Audio)

Question: Why does the software show 1280*720P instead of 1920*1080p?
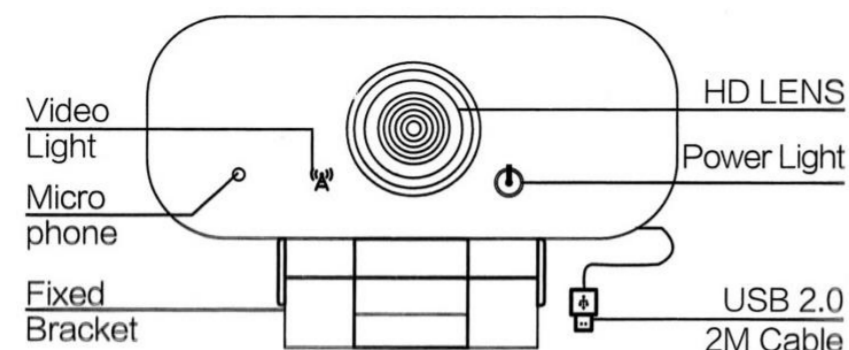**Answer:** Because some software does not support 1920*1080P, but automatically selects the best resolution

WC2KV2 Web Camera
Quick Guide

Thank you for purchasing an Elinz Webcam!
This quick guide is designed to help you setup and better use your webcam.
If you have questions before you start or just want to learn more about Elinz, please visit us at www.elinz.com.au

PRODUCT DETAILS

Video Light — **HD LENS**
Micro phone — **Power Light**
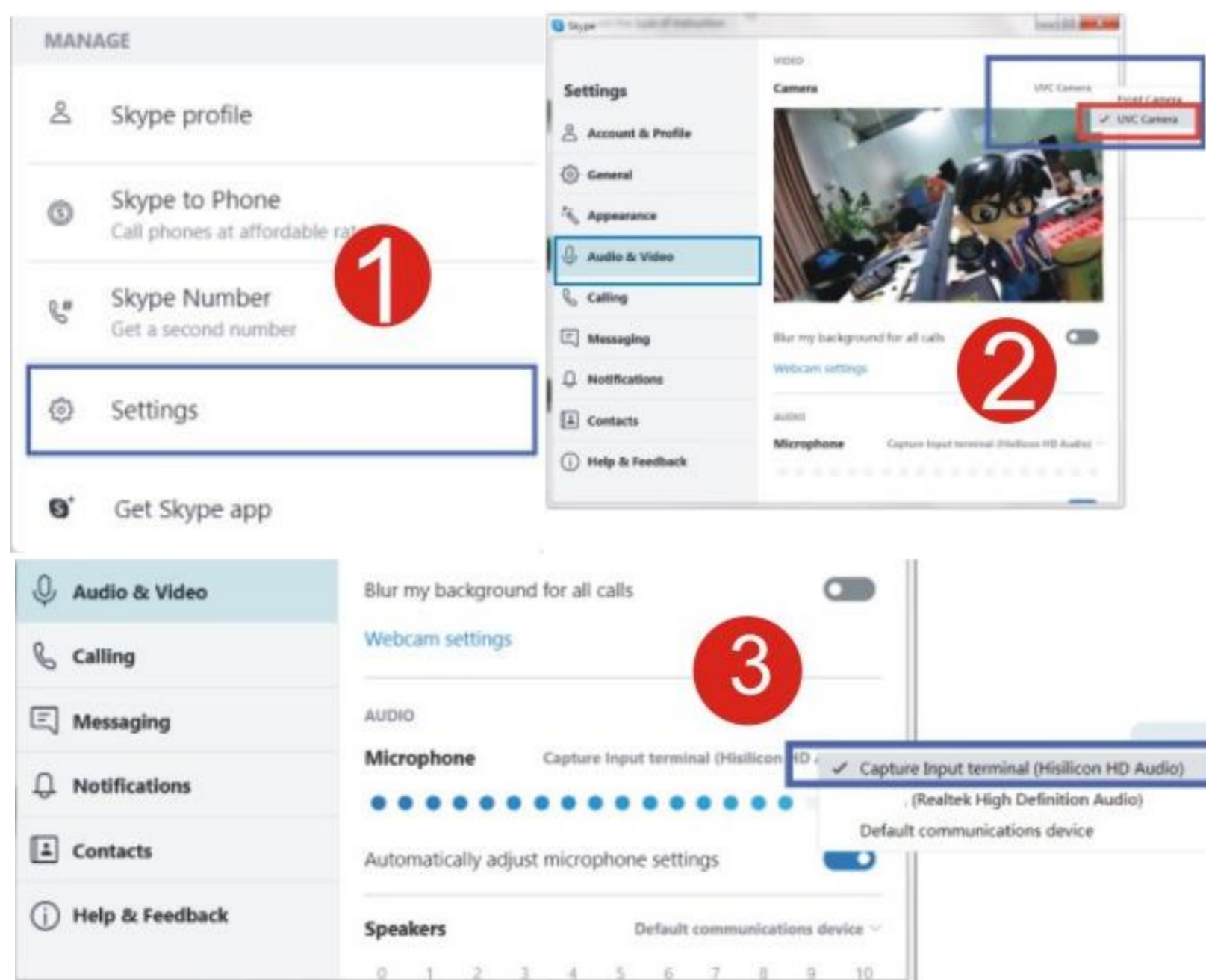**Fixed Bracket** — **USB 2.0 2M Cable**

PLUG AND PLAY

The webcam is compatible with both Windows and Mac computers. To setup your webcam, plug the USB cord of the webcam into a USB plug on your device. The webcam will begin to install automatically on your device. Allow the webcam about 1 minute to finish installing before attempting to access.

⚠ Note: if you have two webcam

Example: Skype
1. Go to Skype settings
2. Click on Audio & Video and choose UVC Camera
3. Select Capture Input terminal (Hisilicon HD Audio)

WEBCAM SETTING

Download Software: Potplayer
From website: https://potplayer.en.softonic.com/

1. Open Video: Potplayer-Open-Device settings
2. Webcam-Device(UVC Camera)-Format(1920*1080 59.94)-Audio Device(WASAPI-Capture Input terminal(Hisilicon HD Audio)-Open Device
3. More Setting